

Outstandingly reliable & comprehensive service



Dr Shaun Parsons
DSP Psychology

DSP Psychology is a firm of Expert Witness Forensic Psychologists headed by Dr Shaun Parsons who undertake assessments of adolescents and adults who are involved in care proceedings and also pre-proceedings. We provide reports to the Family Courts, Social Services and other agencies. The nature of our work means that reliability, attention to detail and never missing a call are essential features of an office.

I had previously worked with team of other Forensic Psychologists and the model we had previously used was to lease our own office space and employ staff directly. This meant that we had fixed costs that were not responsive to changes in demand for our services and also at times

'I chose Need More Time as immediately upon contacting them they reassured me that they understood my complex business'

calls were missed which could result in a loss of work. In addition when key staff moved on we had the difficulties of recruiting new staff and training them.

When we formed our own company we decided that we wanted to outsource the office and associated staff in order to keep my costs low and flexible. In addition we needed to set up the office quickly, literally overnight, so my new company could hit the ground running and take over the administration of my ex-

'After having used them for six months we would now never consider going back to a fully staffed office.'

isting practice so that my customers found the transition seamless. I also needed the services of a dedicated PA including diary and time management.

I chose Need More Time as immediately upon contacting them they reassured me that they understood my complex business. This was not the case with other companies I contacted. They explained the very competitive pricing in a clear and transparent way.

With less than a week's notice Need More Time were providing a comprehensive office and PA service which includes managing a large volume of highly confidential documents safely and securely, answering complex telephone and e-mail queries, liaising with our outsourced book keeping and accounting service and invoicing clients. Need more

time also chase my unpaid invoices and work directly with the factoring service we use.

Need More Time have provided an outstandingly reliable and comprehensive service. We have actually been complimented on the efficiency of our office by clients, something that has never happened before..

When we first used Need More Time we wondered if they would be a temporary solution but after having used them for six months we would now never consider going back to a fully staffed office.

Need more Time's flexible model and competitive pricing structure means that our costs track our business giving us the reassurance that we will always have an efficient office without the risk of renting premises and employing staff.

As our business has grown Need More Time has been able to grow with us.