

# Focus on what you do best...

*“Need More Time have provided a high-quality service to us for over 10yrs now, which really allows us to focus on what we do best”*

When we set the business up back in 2006, we wanted a professional, reliable call-handling service that just worked, and we have been with Need More Time ever since. We needed a team of people with a strong service-driven background to handle our calls with accuracy and professionalism, as they are the window to our business and we know how important first impressions are.

We didn't really have any reservations beyond the usual initial apprehension about how good the service would be when you start working with a new company. However, Need More Time put any concerns to rest very quickly with their professional manner and consistent, quality service. Any issues are always dealt with swiftly and they really take control of our calls, so we can just focus on delivering excellent service to our customers, safe in the knowledge that Need More Time are representing us with the same enthusiasm and consistency.

Need More Time have provided a high-quality service to us for over 10yrs now, which really allows us to focus on what we do best. Their operators handle all our calls and really help us manage our own time better, so we can spend our time focussing on the needs of our clients. We are lucky to work with some high-profile customers, so the consistency with which Need More Time operate is so important to us, as everyone receives the same excellent level of service. Our clients get the same excellent service regardless of who they are dealing with and that gives us a huge amount of confidence in the



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a positive relocation  
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